

Pine Tree Plate

Frequently Asked Questions



1. I renewed my vehicle registration online. Where is my registration and what should I expect next?

Good news – as soon as you received confirmation of your registration online, your vehicle registration was complete and valid. Your confirmation receipt, either printed or on your phone, is a valid proof of registration until your paper registration with your license plates and stickers arrives in the mail.

2. I renewed my registration online but have not received my paper registration and stickers yet. Should I be worried?

No need to worry! The email confirmation you received is a valid proof of registration until the official copy of the registration arrives in the mail. Should you be stopped by law enforcement for any reason and do not have access to that receipt, a standard computer check by law enforcement would also show a valid registration record on file.

3. Why does the registration form I received after registering online look different than what I usually receive?

The official copy of the registration you will receive after registering online is white instead of yellow. You will receive it in the mail along with the stickers for your new license plates.

4. The license plates stickers I received in the mail include blank stickers or stickers marked "VOID." What are these?

If you are renewing non-Chickadee plates, the month stickers you receive will be blank or marked "VOID". This is because you already have new month stickers on your plates. The extra stickers can be discarded and should not be placed on your license plates.

5. I received my new license plate but not my registration with it. What do I do?

Most new license plates are shipped with the registration form and new stickers. However, if you reserved license plate numbers, it may be shipped separately from the registration form and stickers. If you received one but not the other, no need to worry – the other is on its way and should arrive soon.